

## Warranty terms for **BPOWER** LiFePO<sub>4</sub> lithium batteries

This warranty applies to LiFePO<sub>4</sub> batteries of the LFP and LFP RV&EV series.

Baterie Przemysłowe Sp. z o. o. ensures that the delivered batteries will be in good quality, without defects in material and workmanship. Batteries advertised within the warranty period will, at the discretion of Baterie Przemysłowe Sp. z o. o., regenerated or replaced with new ones at no additional charge. This warranty only covers defects that occur in the battery during the manufacturing process.

Terms of warranty:

1. The battery will not be considered defective if its capacity does not drop to 90% of the rated capacity during the Warranty period.
2. Batteries operating in parallel or series must be from one series (maximum 4 pieces).
3. Each battery must be stored, charged, discharged, operated and maintenance in accordance with the instructions contained in the product data sheet.
4. Each battery must be recharged at least every 6 months.

Baterie Przemysłowe Sp. z o. o. is not responsible for:

1. Exceeding the warranty period,
2. Batteries with an illegible serial number,
3. Not recharging the batteries for a period of 6 months will result in a decrease in capacity, which is an irreversible loss that cannot be repaired,
4. Damage caused by incorrect charging or incorrect connection of batteries,
5. Mechanical damage to the container, cover and pole terminals caused during transport, storage, installation, commissioning and operation of the batteries,
6. Opening the battery without the consent of Baterie Przemysłowe Sp. z o. o.,
7. Problems not related to the battery but caused by another device,
8. Damage caused by fire, high temperature (overheating),
9. Explosion or freezing,
10. Damage caused by misuse or neglect,
11. Damage caused by force majeure or intentional human action,

The basis for accepting a complaint is the presentation of the purchase document and delivery of the complained battery with the original serial number along with a description of the defect.

Guarantee period:

- BPOWER LFP RV & EV series batteries – 36 months from the date of installation but not more than 39 months from the date of delivery
- BPOWER LFP series batteries – 24 months from the date of installation but not more than 27 months from the date of delivery

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