

Warranty for BPOWER VRLA batteries

This warranty applies to sealed, maintenance-free lead-acid (VRLA) batteries.

Baterie Przemysłowe Sp. z o. o. ensures that the delivered batteries will be of good quality without defects in material and workmanship. Batteries complained during the warranty period, will be at the discretion of **Baterie Przemysłowe Sp. z o.o.**, regenerated, or replaced with new ones at no additional charge. This warranty only covers defects occurring in the battery during the manufacturing process.

Terms of warranty:

1. The battery will not be considered defective if its capacity does not drop during the warranty period to:
 - 80 [%] of rated capacity - for buffer operation.
 - 60 [%] of rated capacity - for cyclical work.
2. Batteries working in parallel or series connection must be from one type series.
3. The warranty period will be shortened by **50 [%]** for every **8 [°C]** of permanent increase in the battery operating temperature above the rated operating temperature of 25 [°C]
4. Each battery must be stored, charged, discharged, operated and serviced in accordance with the written instructions contained in the **data sheet** and in the **Quick Battery Operating Instructions**.
5. At least every **12** months after installation, periodic servicing of all batteries should be carried out in accordance with the recommendations contained in the **Quick Operating Instructions**. Presenting documented measurement results from each required periodic service is a **condition for accepting the complaint**.

Baterie Przemysłowe Sp. z o.o.

Headquarters in Warsaw
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NIP 52772102183

KRS 0000124393

BDO 000010125

Baterie Przemysłowe Sp. z o. o. is not responsible for:

- batteries with illegible serial number.
- damage caused by incorrect charging or installation.
- mechanical damage to the container, lid and pole terminals (clamps).
- causing during transport, storage, installation, commissioning and operation of the batteries
- damage caused by fire, increased temperature (overheating), explosion or freezing.
- damage caused by misuse or neglect;
- damage caused by force majeure.

The basis for accepting a complaint is the presentation of the purchase invoice and the delivery of the complained battery with the original serial number along with a description of the defect.

Warranty period - buffer operation:

- BPOWER **BPE** series batteries – **24** months from the date of installation but not more than 27 months from the date of delivery,
- BPOWER **BV** series batteries – **24** months from the date of installation but not more than 27 months from the date of delivery,
- BPOWER **BPL** series batteries – **24** months from the date of installation but not more than 27 months from the date of delivery (possibility of extension to 36 months for an additional fee),
- BPOWER **BCL** series batteries – **24** months from the date of installation but not more than 27 months from the date of delivery,

Warranty period - cyclical work:

- BPOWER batteries of the **BPE, BV, BPL, BCL** series – **12** months from the date of installation but not more than 15 months from the date of delivery,

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